

# FIU LAW LIBRARY STATISTICAL REPORT

2020-2021 FISCAL YEAR

## LIBRARY SERVICES

Library Services are activities that support the research, instruction and information needs of FIU Law faculty, students, staff, and the broader FIU community. Patronage, whether in-person or virtually, are how the Library measures performance.

| Library Services  | Collection Services   | Digital Initiatives & Scholarly Communication   | Special Collections   |
|---|---|---|---|
| <ul style="list-style-type: none"> <li>• Research &amp; Reference</li> <li>• Instruction</li> <li>• Guides &amp; FAQ</li> <li>• Outreach</li> <li>• Affordability Counts</li> <li>• Fulfillment (circulation &amp; inter-library loan)</li> <li>• Patron Support</li> </ul> | <ul style="list-style-type: none"> <li>• Materials Acquisition</li> <li>• Collection Development</li> </ul> | <ul style="list-style-type: none"> <li>• Web-based and Digital Resources</li> <li>• Scholarly Impact</li> <li>• Reputation and Ranking Initiatives</li> <li>• Publishing</li> <li>• Digital Curation and Metadata Management</li> </ul> | <ul style="list-style-type: none"> <li>• Management and Preservation</li> <li>• Access</li> <li>• Unique Collections</li> </ul> |

## PERFORMANCE METRICS

This table is a quantitative analysis of services provided to patrons. Year-to-year change reflects the changing needs of our patrons and informs future operations and collection development decisions.

Notable decreases in face-to-face services and increases in virtual transactions, highlighted blue, reflect the changing needs of patrons due to Coronavirus pandemic remote operations.

| Metric                               | 2019-2020 | 2020-2021 | Change |
|--------------------------------------|-----------|-----------|--------|
| Gate Count                           | 215,812   | 18,779    | -91%   |
| Total Patron Transactions*           |           | 15,351    |        |
| Desk Reference                       | 513       | 179       | -65%   |
| Reference                            | 742       | 632       | -14%   |
| Tickets                              | 1,013     | 762       | -24%   |
| Book and Article Delivery            | 31        | 29        | -6%    |
| Interlibrary Loan Requests           | 378       | 336       | -11%   |
| Guide Views                          | 5,977     | 5,834     | -2%    |
| FAQ Views                            | 5,678     | 7,321     | +29%   |
| Circulation – Physical Materials     | 7,767     | 260       | -96%   |
| Circulation – Electronic Materials** |           | 27,589    |        |
| Outreach***                          |           |           |        |
| Programs and Presentations           | 36        | 51        | +42%   |
| Attendees                            | 1,112     |           |        |

| Metric                  | 2019-2020 | 2020-2021 | Change |
|-------------------------|-----------|-----------|--------|
| eResources              |           |           |        |
| A-Z eResources          | 5,819     | 5,385     | -8%    |
| Homepage Views          | 1,324     | 1,569     | +18%   |
| Proview                 |           | 1,212     |        |
| Wolters Kluwer          |           | 5,032     |        |
| West Academic           | 8,745     | 14,920    | +71%   |
| Lexis Digital Libraries | 2,464     | 6,425     | +161%  |

\*Total Patron Interactions reflects the number of individual interactions patrons had with librarians and staff. Sums in-person and virtual research and reference statistics, document delivery, and ILL.

\*\*Circulation of Electronic Materials combine the statistics of our eResources.

\*\*\*Programs and Presentations include all library-lead programs, workshops, lectures, and other presentations.

## DIGITAL INITIATIVES

The Digital Initiatives Center manages the electronic and digital resources and initiatives of the law library. This includes patron support through virtual research and reference, electronic resource management and scholarly impact services.

- **Virtual & Digital Patronage:** maintenance of guides and ticketing system. *These statistics are reported under Library Services.*
- **Faculty Scholarship and Publications Services:** promotion and dissemination of law faculty scholarship through SSRN Legal Studies Research Paper Series, eCollections, Selected Works, HeinOnline ScholarCheck, Google Scholar, ORCID, and scholarship feeds.
- **Digital Collections:** digitization activities and electronic resources. *Electronic resource statistics are reported under Library Services and Collections.*

## PERFORMANCE METRICS

This table includes the annual report statistics for downloads and uploads into eCollections including Selected Works, and downloads and uploads statistics in SSRN.

|  | 2019-2020 | 2020-2021 | % Change |
|--|-----------|-----------|----------|
| <b>eCollections &amp; Selected Works</b> |           |           |          |
| Downloads                                | 68,425    | 89,766    | +31.2%   |
| Uploads                                  | 468       | 271       | -42.1%   |
| <b>SSRN</b>                              |           |           |          |
| Downloads                                | 5,564     | 5657      | +1.7%    |
| Uploads                                  | 14        | 38        | +171.4%  |

FIU Law Library is a member of the Digital Library of the Caribbean (dLOC), <https://dloc.com/>, a cooperative project of FIU and other institutions to provide open access to the laws of the Caribbean. This table illustrates usage statistics for all FIU Law Library items contributions to dLOC.

| DLOC Metric | 2019-2020 | 2020-2021 | % Change |
|-------------|-----------|-----------|----------|
| Item Views  | 182,585   | 76,757    | -58%     |

## COLLECTIONS

There are four categories of law library collections:

- **Physical Materials:** books, serials, etc. on the shelf and acquired in physical format.
- **Electronic Resources:** databases, ebooks, serials, etc. available through the internet. Cross-over with Digital Initiatives services.
- **Databases:** refers to number of databases that the library subscribes to.
- **Special Collections:** the items of particular historical and/or legal research significance held by the law library such as the Caribbean Collection, Mario Diaz Cruz Library, Spak Wedgwood, and Elaine Bloom Library.

## PERFORMANCE METRICS

Collections describe the physical and digital items provided by the Law Library for patron use. This service is quantitatively measured through these indicators:

| Metric                        | 2019-2020 | 2020-2021 | % Change |
|-------------------------------|-----------|-----------|----------|
| eBooks                        | 60,867    | 68,719    | +13%     |
| Total Electronic Collections* | 61        | 276       |          |
| Open Access                   |           | 87        |          |
| Licensed                      |           | 189       |          |
| Physical Materials            | 29,503    | 26,905    | +9%      |
| Images Produced**             | 228       | 32        | -86%     |

\*Updated methodology for counting electronic collections for 2020-2021 based on actual holdings after acquiring MARC and loading into ILS and LibApps systems.

\*\*Scanning physical materials was impossible during much of 2020-2021 due to COVID-19 remote operations.

## NEW ERESOURCES

These new electronic resources were acquired in 2020-2021:

1. HeinOnline:
  - COVID-19 in America: Response, Issues, and Law
  - Bibliography of American Law School Casebooks
  - Civil Rights and Social Justice
  - Executive Privilege
  - NOMOS: American Society for Political Legal Philosophy
  - Open Society Initiative

- Current Index to Legal Periodicals (CILP)

## COURSES

Three courses taught by adjunct lecturer law librarians throughout 2020-2021:

- Fall 2020 – Advanced Legal Research, LAW 6798
- Fall 2020 – Law Review Staff Members, LAW 6957
- Spring 2021 – Advanced Legal Research, LAW 6798
- Spring 2021 – Law Practice Technology, LAW 6823

## BUDGET

The Law Library’s budget was loaded with an increase in operational and collections budget for 2021-2022 to respond to inflation and anticipated additional travel expenses for a new law librarian hire. Librarian and Staff salaries and fringe were automatically loaded at a lower amount due to open positions.

| Allocated                              | Load 2020-2021     | Load 2021-2022        |
|--|--------------------|-----------------------|
| Librarian Salaries                     | \$492,249          | \$366,557.00          |
| Librarian Fringe                       |                    | \$132,437.04          |
| Library Specialists and Office Manager | \$340,508          | \$228,085.00          |
| Staff Fringe Benefits                  | \$238,115          | \$127,271.43          |
| Adjunct Law Librarians                 | \$54,142           | \$52,200.00           |
| Adjunct Fringe                         |                    | \$2,239.38            |
| Temporary/Students                     | \$70,781           | \$73,242.52           |
| Temporary/Student Fringe               |                    | \$2,241.08            |
| Operating Expenses                     | \$72,750           | \$73,242.52           |
| Collections                            | \$742,065          | \$782,027.38          |
| <b>Total</b>                           | <b>\$2,010,610</b> | <b>\$1,852,410.84</b> |

## TECH FEE AWARDS

The following Tech Fees were applied for by and awarded to the Law Library, totaling **\$161,989.55**:

1. 21-045 – Tech Lending@ the Library Continuation 2021 Law Library Portion: \$11,439.55
2. 21-041 – Race and Social Injustice Primary Sources (Gale Primary Resources FIU wide): (year one of three) \$140,550.00
3. 21-036 Closed Captioning Initiative – Closed captioning existing and future College of Law videos hosted in MediaWeb and via eCollections Institutional Repository. \$10,000.00 budget approved with modifications.

## OTHER GRANTS

**Latin American and Caribbean Center.** The Law Library received **\$6,123.90** through Title 6 Grant for 2020-2021. Seventy-eight (78) new legal titles on Latin American and Caribbean Law were added to the collection.