

# FIU LAW LIBRARY STATISTICAL REPORT

2019-2020 FISCAL YEAR

## LIBRARY SERVICES

Library Services are activities that support the research, instruction and information needs of FIU Law faculty, students, staff, and the broader FIU community. Patronage, whether in-person or virtually, are how the Library measures performance.

## PERFORMANCE METRICS

This table is a quantitative analysis of services provided to patrons. Year to year change reflects the changing needs of our patrons and informs future operations and collection development decisions.

Notable decreases in face-to-face services highlighted blue and increases in virtual interactions highlighted yellow are reflect the changing need of patrons due to coronavirus pandemic remote operations. (Decrease in patron gate counts, circulation of physical materials, programs and presentation area related to the special conditions created by the COVID-19 pandemic with courses and work being performed remotely, and closing of face-to-face interactions.)

Metric	2018-2019	2019-2020	Change
In Person & Virtual Patronage			
Patron gate counts****	543,405	215,812	-60%
Total Patron Interactions*	1,894	2,854	+51%
Desk Reference	353	513	+45%
Reference	592	742	+25%
Tickets	534	1,013	+89%
Book and Article Delivery	135	31	-77%
Interlibrary Loan Requests	280	378	+35%
Circulation – Physical Materials	12,953	7,767	-40%
Outreach**			
Programs and Presentations	58	36	-38%
Attendees	1,365	1,112	-19%
Digital Patronage			
Librarian-Created Content			
Guide Views	6,702	5,977	-11%
FAQ Views	3,494	5,678	+63%
eResources			

A-Z eResources	5317	5819	+9%
Homepage Views	1106	1324	+20%
Lexis Digital Libraries	2576	2464	-4%
West Academic***	6983	8745	+20%

\* Total Patron Interactions reflects the number of individual interactions patrons had with librarians and staff. Sums in-person and virtual research and reference statistics, document delivery, and ILL.

\*\* Programs and Presentations include all library-lead programs, workshops, lectures, and other presentations.

\*\*\* West Academic Study Aids were acquired in FY 2018-2019. Amounts are document views.

\*\*\*\* Patron gate counts are from 07/01/2019 to 03/08/2020. Gate counter did not work 49 days during this period.

## DIGITAL INITIATIVES

The Digital Initiatives Center manages the electronic and digital resources and initiatives of the law library. This includes patron support through virtual research and reference, electronic resource management and scholarly impact services.

- **Virtual & Digital Patronage:** maintenance of guides and ticketing system. *These statistics are reported under Library Services.*
- **Faculty Scholarship and Publications Services:** promotion and dissemination of law faculty scholarship through SSRN Legal Studies Research Paper Series, eCollections, Selected Works, HeinOnline ScholarCheck, Google Scholar, ORCID, and scholarship feeds.
- **Digital Collections:** digitization activities and electronic resources. *Electronic resource statistics are reported under Library Services and Collections.*

## PERFORMANCE METRICS

This table includes the annual report statistics for downloads and uploads into eCollections including Selected Works, and downloads and uploads statistics in SSRN.

	2018-2019	2019-2020	% Change
<b>eCollections &amp; Selected Works</b>			
Downloads	49,788	68,425	+37.4%
Uploads	456	468	+2.6%
<b>SSRN</b>			
Downloads	4,615	5,564	+20.6%
Uploads	22	14	-36.4%

FIU Law Library is a member of the Digital Library of the Caribbean (dLOC), <https://dloc.com/>, a cooperative project of FIU and other institutions to provide open access to the laws of the Caribbean. This table illustrates usage statistics for all FIU Law Library items contributions to dLOC.

DLOC Metric	2018-2019	2019-2020	% Change
Item Views	134,597	182,585	+35.7%

## COLLECTIONS

There are four categories of law library collections:

- **Physical Materials:** books, serials, etc. on the shelf and acquired in physical format.
- **Electronic Resources:** databases, ebooks, serials, etc. available through the internet. Cross-over with Digital Initiatives services.
- **Databases:** refers to number of databases that the library subscribes to.
- **Special Collections:** the items of particular historical and/or legal research significance held by the law library such as the Caribbean Collection, Mario Diaz Cruz Library, Spak Wedgwood, and Elaine Bloom Library.

## PERFORMANCE METRICS

Collections describe the physical and digital items provided by the Law Library for patron use. This service is quantitatively measured through these indicators:

Metric	2018-2019	2019-2020	% Change
eBooks	54,031	60,867	+13%
Databases	51	61	+ 24%
Physical Materials*	29,112	29,503	+1.3%
Images Produced**	0	228	+100%

*\*Print Materials.* We now have more accurate reporting methods to reflect actual Physical Materials. Also, due to necessary collections cuts to accommodate budget needs, we have moved to an electronic format preference.

*\*\*Images Produced.* Scanning physical materials was put on hold during 2018-2019 as we completed cleaning the digitized images of Laws of Jamaica. In 2019 scanning resumed, capturing the images of awards from the Elaine Bloom collection, and pamphlets from the Mario Díaz Cruz Collection. See *Elaine Bloom Awards*, <https://ecollections.law.fiu.edu/elaine-bloom-awards/>, *Mario Diaz Cruz Pamphlets* at <https://ecollections.law.fiu.edu/diaz-cruz-pamphlets/index.html>.

## NEW ERESOURCES

These new electronic resources were acquired in 2019-2020.

1. Edward Elgar Online - Selected Titles
2. Edward Elgar Online - Advanced introductions
3. Edward Elgar Online - print to eBook

4. HeinOnline - Art, Antiquity and Law
5. HeinOnline- Bar Journal Library
6. HeinOnline - History of Bankruptcy
7. MoML – ACLU
8. vLex Justis – Caribbean
9. Spaced Repetition
10. Trial Pro
11. Wolters Kluwer – Study Aids
12. Wolters Kluwer – Bar Study Aids & Materials

## COURSES

Three courses taught by adjunct lecturer law librarians throughout 2019-2020:

Summer 2019 - Law Practice Technology, LAW6823  
 Fall 2019 – Advanced Legal Research, LAW 6798  
 Spring 2020 – Foreign and International Legal Research, LAW 6824  
 Spring 2020 – Law Practice Technology, LAW 6823  
 Summer 2020 – Advanced Legal Research LAW 6798

## BUDGET

The Law Library’s budget was loaded “flat” with no increase in operation costs from 2019-2020 to 2020-2021 fiscal years. The increases below to Salaries and Fringe Benefits are due to merit increases and fringe rate increases provided by FIU.

Allocated	Load 2019-2020	Load 2020-2021
Librarian Salaries	\$479,103	\$492,249
Library Specialists and Office Manager	\$331,953	\$340,508
Fringe Benefits	\$228,368	\$238,115
Adjunct Law Librarians + F.B.	\$54,142	\$54,142
Temporary/Students + OT + F.B.	\$70,781	\$70,781
Operating Expenses	\$72,750	\$72,750
Collections	\$742,065	\$742,065
<b>Total</b>	<b>\$1,979,162</b>	<b>\$2,010,610</b>

## TECH FEE AWARDS

The following Tech Fee was requested by and awarded to the Law Library:

1. 20-027 Law Library Legal Technology Classroom, \$63,097.89

The following Tech Fee was requested by Library Operations and a portion is allocated to the Law Library:

2. 20-031 Tech Lending @ the Library Continuation 2020, \$325,135.27

## OTHER GRANTS

**Latin American and Caribbean Center.** The Law Library received \$5,880.96 through Title 6 Grant for 2019-2020. Seventy-nine (79) new legal titles on Latin American and Caribbean Law were added to the collection.