FIU LAW LIBRARY STATISTICAL REPORT

2016-2017 FISCAL YEAR

LIBRARY SERVICES

Library Services encapsulates the patron support services performed by FIU Law Library. This includes

- **Research and Reference Services:** responding to law faculty and student research and reference needs, as well as those from the South Florida legal community and all other FIU departments.
- **Outreach Initiatives:** programs, presentations and tutorials presented by FIU Law Library librarians in class, as stand-alone workshops, during guided tours (where librarians demonstrate resources for law and other FIU courses), and other programs, and our newsfeed and email initiatives.
- **Virtual Patron Services**: embedded librarianship activities - inquiries and responses via Ask a Librarian and our online research guides in LibAnswers (http://libanswers.law.fiu.edu/) and LibGuides (http://libguides.law.fiu.edu/index.php) online. This area crosses over with Digital Initiatives as virtual patron services are managed by Digital Initiatives.

PERFORMANCE METRICS

Library Services are those services provided by librarians and library staff to patrons, in response to patron needs. These Services are quantitatively measured through these indicators:

Metric	2015-2016	2016-2017	% Increase
Visitors to FIU Law Library	298,588	341,504	14%
Number of Study Rooms	16	20	25%
Patron Interactions	3198	3186	0%
Research Requests	240	355	48%
Book and Article Delivery	23	113	391%
Interlibrary Loan Requests	144	309	115%
Circulation – Physical Materials	14,648	23,978	64%
Online Research Guide Views	18060	15238	-16%
Webmaster Requests*		335	N/A
Programs/Presentations	30	31	3%
Attendees	115	351	205%

Visitors are the number of people who walked through the front door of the FIU Law Library. Patron Interactions describes the number of times a patron was provided a response, regardless of type of inquiry presented. Research Requests describes the raw number of legal research requests made by our patrons (mostly FIU Law Faculty) through Ask a Librarian; it does not describe the length or breadth of the request. Book and Article Delivery and Interlibrary Loan describes where the library obtains and delivers physical resources to patrons. Circulation of

Physical Materials describes the number of physical items checked out to patrons. Online Research Guide Views describes the number of times patrons viewed one of our research guides; during this physical year access to electronic databases was migrated to an A-Z list and outside of a Guide, explaining the decrease in views. Webmaster Requests describes the number of times someone requested a change to the law.fiu.edu website; this does not describe the number of edits or updates made, just requests that were triaged; *Webmaster activities will not continue beyond 2016-2017. Programs/Presentations include all the times librarians presented or provided a workshop to FIU stakeholders, including the Lunch & Learn faculty workshop series.

Additional changes to Library Services in 2016-2017 that responded to patron needs but cannot be quantitatively measured are:

- Adjust schedule for JM program operations.
- Adjust personnel responsibilities and duties for Webmaster operations (*will not continue in 2016-2017)*.

DIGITAL INITIATIVES

Digital Initiatives encapsulates the services performed by FIU Law Library through digital technologies. This includes:

- **Virtual Patron Services**: *see Library Services above for statistics*.
- **Faculty Scholarship Services**: promotion and dissemination of law faculty scholarship through SSRN Legal Studies Research Paper Series (https://papers.ssrn.com/sol3/JELJOUR_Results.cfm?form_name=journalbrowse&journal_id=980471), *e*Collections (http://ecollections.law.fiu.edu/), and Selected Works (http://ecollections.law.fiu.edu/sw_gallery.html).
- **Digital Collection Services**: *see Collections below for statistics.*

PERFORMANCE METRICS

Digital Initiatives are those services provided by librarians and library staff to patrons through digital technologies. Digital Initiatives bridges the gap between Library Services and Collections. Services not discussed under Library Services above or Collection Services below are quantitatively measured through these indicators:

	2015-2016	2016-2017	% Increase
eCollections & Selected Works			
Downloads	21498	41,257	91.9%
Uploads	429	435	1.4%
SSRN			
Downloads	5586	5605	0.34%
Uploads	46	20	-56.5%

Downloads describes the number of times a work was downloaded by a user. Uploads describes the number of items uploaded to the respective repository by librarians and library staff. *e*Collections & Selected Works numbers includes all Faculty Scholarship, FIU Law Review, and Special Collections items.

Faculty Scholarship is promoted by FIU Law Library through both *e*Collections and SSRN. NOTE: the percent decrease described above for SSRN Uploads reflects a percent decrease in the number of articles (*only articles are*

published through SSRN) published by law faculty; the law library uploaded/disseminated one for one all articles published by faculty in 2016-2017 for dissemination through *e*Collections and SSRN.

Additional ways the Law Library supported Faculty Scholarship during 2016-2017 that cannot be quantitatively measured, but required additional librarian and staff support were:

- Faculty Scholarship Pamphlet – content produced by FIU Law Library and published through library efforts
- ABA Accreditation Reports – research and reference performed and scholarship lists produced and verified through library efforts

COLLECTIONS

Collections encapsulates the collection management and provision services performed by FIU Law Library. This includes:

- **Physical Collections**: books, serials, etc. on the shelf and procured for office copies, clinics, law review, and other FIU departments and stakeholders.
- **Electronic Resources/Databases**: books, serials, online databases, etc. available through the internet. Cross-over with Digital Initiatives services.
- **Special Collections**: the items of particular historical and/or legal research significance held by the law library such as the Caribbean Collection, Mario Diaz Cruz Library, and Spak Wedgwood collections.

PERFORMANCE METRICS

Collections describe the physical and digital items provided by the Law Library for patron use. This service is quantitatively measured through these indicators:

Metric	2015-2016	2016-2017	Increase
Digital Books	51,644	52,211	1%
Digital Databases	27	44	63%
Print Books	42,300	43,353	2%
Print Volumes	108,131	109,749	1%
Images Produced	2359	7968	237%
Spak/Wedgwood Conference Portal Data		1939	N/A
Items in ICLJ Database		444	N/A

Images Produced. Digitization is the collection management aspect of Digital Initiatives; digitization metrics describe the efforts of the law library/Digital Initiatives Center to provide access and preserve rare assets in the Library's collection. Images Produces represents the number of final quality/uploadable images generated by the Library. Producing a single image of an asset requires scanning, cleaning, optimizing, and compressing the image.

ICLJ Database. We are customizing a resource in the content management system (CMS) DSpace for the Human Rights Law Clinic at FIU Law. We are creating a bibliographic database of Caribbean and Central American documents, news, and legal materials. This database will be used as a research portal to find evidence to support the cases represented by students and faculty in the Human Rights Law Clinic, and beyond.

New electronic resources/databases added in 2016-2017:

1. Crime, Punishment, and Popular Culture, 1790-1920
2. HeinOnline UNC Press Law Publications
3. International Encyclopaedia for Competition Law - IEL Competition Law
4. International Encyclopaedia for Contracts - IEL Contracts
5. International Encyclopaedia for Property and Trust - IEL Property and Trust Law
6. International Encyclopaedia of Laws - IEL Environmental Law
7. Juris Arbitration Law
8. JustCite
9. Justis - International Law Reports
10. LearnLeo Powernotes
11. Lexis Digital Libraries
12. LexisNexis Courtroom Cast
13. OverDrive
14. SCC Online
15. Ravel Law
16. TradeLawGuide
17. Westlaw China

COURSES

Two courses taught by adjunct law librarians and/or library staff were added to the FIU Law curriculum and taught as follows:

> Summer 2016 – Advanced Electronic Legal Research
> Fall 2016 – Advanced Legal Research
> Spring 2017 – Foreign and International Legal Research (Special Topic)
> Summer 2017 – Advanced Legal Research

For the first time, FIU Law Library directly impacted the legal research skill building of FIU Law students through these courses. Over 50 students received advanced legal research skill training.

BUDGET

The current budget has been flat year-to-year for three fiscal years. Increases are due to the increased fringe benefit rates and allocation of funds from another Law account to accurately reflect payment for Toshiba printing services:

Allocated > FY 2015-2016	Load 2016-17	Forecast 2017-18
Librarian Salaries	$345,101	$345,101
Library Specialists and Office Manager	$247,486	$247,486
F.B.	$226,486	$229,055
Adjunct Reference Librarians	$52,200	$52,200
Adjunct F.B.	$2,219	$1,498
Temporary/Students	$63,265	$63,265
OT Temporary	$4,212	$4,212
Operating Expenses	$64,500	$72,750
OCO- Library Books	$701,093	$701,093
JM	$21,000	$21,000

Allocated > FY 2015-2016	Load 2016-17	Forecast 2017-18	
	$1,727,562	$1,737,659.00	
F.B. Increase		$1,848.25	*University Subsidized*
			COL Other Account
Toshiba Rent		$8,249.52	*Subsidized*
	Total Increase	$10,097.77	

TECH FEE AWARDS

Managing inflation costs of library resources, increased costs due to FTE increases, and patron demands for technologically advanced resources requires seeking funding from outside sources. The following awards were sought and awarded to successfully manage resources:

$180,000 – Resource Enrichment for International Affairs and Law. Collaborative with FIU Libraries. Funded:

- Lexis Digital Libraries
- HeinOnline Kluwer Law Journal Library
- Oxford Bibilographies
- MARC (cataloging) records for patron access

$20,870 – Collaborative Study Space Upgrades. Funded:

- Collaborative study tables with plug and play technology in FIU Law Library study rooms.

OTHER GRANTS

FIU Law Library receives $5,000.00 each year through a grant received by the Latin American and Caribbean Center. These funds are used to purchase a shared physical library of materials focusing on Latin American and Caribbean law and professional development opportunities for law librarians and assistants.